



## Quality Policy

Noordeman Diesel are committed to exceptional customer service, accuracy, and precision throughout the delivery of our products and services. We are a Western Australian owned company providing:

- Engine reconditioning;
- Vehicle servicing; and
- Spare part sales.

Noordeman have established a Business Management System (BMS) to address our quality and occupational health and safety requirements.

We are committed to:

- Being the best engine reconditioning provider in Western Australia for reliability, quality and competitive pricing;
- Understanding customer needs and providing simple solutions;
- Fulfilling our legal and other compliance obligations;
- Evaluating and monitoring the performance of contractors and suppliers;
- Continuously improving our products, services, and our BMS;
- Maintaining our BMS in accordance with ISO 9001:2015 Quality Management Systems; and
- Establishing measurable objectives to enhance the satisfaction of our customers.

We will ensure that our Quality Policy is available and communicated to our workers and interested parties.

Phil Davey  
Managing Director  
9th December 2021